



Kanak Mohan

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Summary

Versatile professional with broad experience in consulting, compliance, and product development, adept at applying analytical and customer-centric thinking to drive business growth. Skilled in project management, process optimization, and stakeholder alignment to shape and execute change initiatives. Proven ability to lead cross-functional teams and translate complex needs into actionable roadmaps. Demonstrated success in driving process improvements, facilitating innovation initiatives, and effectively bridging communication between business and technical stakeholders.

Professional Experience

Process Re-engineering and Change Manager | RTVision Technologies Limited | Greater Noida

- Managed strategic internal and external communications to ensure clear alignment on project requirements for predictive analytics solutions in the Indian Railway sector
- Executed strategic initiatives within the founder's office, driving enterprise-wide transformation and business optimization frameworks that achieved 20% efficiency gains

Transformation services Manager | Genpact Private Limited | Noida

- Enhanced process governance, risk management, and compliance frameworks across 100+ banking workflows, achieving a team Net Promoter Score of 9
- Deployed digital automation (RPA) for invoice reconciliation, optimizing cycle time by 20% through scalable technology solutions and agile delivery
- Led operations brainstorming sessions using lean problem-solving to identify process-optimization solutions and drive operational excellence
- Spearheaded strategic process-optimization initiatives with SMEs, eliminating non-value activities, delivering sustainable solutions, and realizing ~AUD 5M in business value
- Developed GenAI-powered training scenario, collaborating with operation to create operator upskilling programs

Transformation services- Assistant Manager | Genpact Private Limited | Noida

- Designed and implemented integrated process frameworks across product development and finance, enhancing operational transparency, process automation, and KPI reporting
- Facilitated design-thinking and cross-functional workshops to accelerate co-creation of customer-centric solutions and improve user experience
- Orchestrated agile portfolio governance across three product towers to strengthen organizational agility, stakeholder management, and cross-functional collaboration
- Designed and assessed future state process models for 'Hire to Retire' and 'Procure to Pay' transformation roadmaps, ensuring financial viability and strategic alignment
- Performed strategic spend analysis and cost-benefit modelling to identify cost-optimization opportunities
- Created proposals, progress reports and pitch decks to support new client acquisition

Transformation services- Management Trainee | Genpact Private Limited | Noida

- Conducted market research, competitive analysis, and business case development to inform strategic product roadmaps and go-to-market strategies for US insurance solutions
- Developed end to end process models, supporting transformation initiatives for FMCG clients

Compliance and anti-money laundering assistant | Mirabaud Securities Limited | London

- Presented financial and compliance reports to senior management, ensuring regulatory adherence and transparency in reporting cycles
- Liaised with the front office to resolve transaction cost analysis issues, improving operational accuracy and cross-functional collaboration
- Managed regulatory submissions and approvals, maintaining compliance with internal policies and external requirements
- Supported MiFID II implementation through project management, enhancing regulatory adherence and process alignment

Education

Degree – *Bachelor of Science (Honours) Actuarial Science* | London

Certifications

- Lean Six Sigma- Black belt
- Programming in R
- Celonis Business analysis
- Design Thinking