



Rahul Dhir

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Summary

Results-driven tech strategist with **5.8** years of experience. Expertise in executing roadmaps with strategic decision-makers & F500 clients (DHL). Scaled platforms **196%** and delivered **\$1M+** growth via cross-industry solutions (SaaS/Health-Tech/Logistics). Adept in translating technical execution to long-term business outcomes.

Professional Experience

Software Engineer | WiseTech Global | Bengaluru

- **Drove 15% growth in enrolments (40,000+ users in 3 months)** by launching WiseTech's new Supply Chain Education Platform; on track to scale to **800,000 users by Q4 2025**—a 196% projected growth.
- **Led adoption by 16,000+ supply chain customers** by spearheading development of a shipment-level Emission Calculation Engine; aligned cross-functional transport teams and adapted to evolving regulatory frameworks using a data-driven approach.
- **Delivered digital-first cargo booking automation for 100+ global freight forwarders (incl. DHL, Hellmann)** by executing end-to-end development of "Airline Connect", a cargo booking platform enabling real-time capacity visibility and automated bookings for the customers.
- **Improved defect cycle time by 20%+** by collaborating with engineering and QA teams to resolve **1,100+** defects over 14 months through structured stakeholder engagement and process optimization.
- **Increased successful airfreight bookings by ~20%+** by leading the implementation of operational enhancements in collaboration with top airline partners such as Cathay Pacific and Emirates.

Software Engineer 2 | Philips | Bengaluru

- **Selected among top 0.8% (16 of 2,000+ candidates)** for Philips' Young Leaders Program; led a 3-member team on firmwide employee engagement initiatives and partnered with senior leadership on strategic projects.
- **Spearheaded development of advanced medical 4D Imaging visualization features across 7,000+ hospitals** globally in partnership with Mayo Clinic and leading U.S. medical institutions; enhanced tissue management and patient reporting capabilities.
- **Redesigned the mission-critical cardiac MRI diagnostic platform** through a cross-functional initiative; improved UX and system performance while targeting **\$1M+** in new revenue by 2026.
- **Boosted anonymization accuracy from ~75% to ~100%** by leading the revamp of a critical data customer anonymization platform; strengthened privacy protection frameworks for medical research institutions and eliminated compliance gaps.
- **Improved developer setup efficiency by 80%+** by building an integrated deployment tool, cutting environment setup time from 16 days to 3 and removing key bottlenecks.

Software Engineer | Philips | Bengaluru

- **Delivered Philips' flagship Photorealistic Rendering Engine** feature, a key innovation driving the product's win as Best New Radiology Software at **EuroMinnies 2021** — Europe's premier diagnostic imaging awards.
- Modernized legacy COPD systems in response to COVID-19, boosting performance and expanding the user base by **67% (6,000 to 10,000)** through targeted strategic upgrades.
- **Led a 2-member team to execute a cross-border clinical program** across India and Israel; upskilled 3,000+ participants and reduced defects by **10%** via improved clinical understanding and quality controls.
- **Saved 500+ man-hours annually** by designing a log enhancement tool that improved retrieval efficiency by **30%** through automated defect sorting by severity and frequency.
- **Resolved 50+ issues in 2 months** and improved turnaround time by 20% as subsystem POC; led root cause analysis and solution delivery across three critical modules.

Education

BE (Information Science and Engineering) – *Sri Jayachamarajendra College of Engineering, Mysore | India*

Accomplishments and Awards

- **Top 0.8% selected**, Philips Young Leaders Program: Recognized among 16 out of 2,000+ candidates for the elite leadership program; collaborated with senior leadership on firmwide initiatives and led a cross-functional engagement team.
- **Winner, EuroMinnies 2021 Best New Radiology Software (Global)** - Built Philips IntelliSpace Portal 12's flagship Photorealistic Rendering Engine, which earned Europe's top peer-voted diagnostic imaging award.
- **Sole candidate selected for DRDO's LASTEC on-site project:** Chosen from a 30-member cohort to work with the Laser Science & Technology Centre (LASTEC) on safeguarding strategic military assets.

- **Finalist, JP Morgan's Code for Good Hackathon:** Selected among top teams across the country for developing tech-driven solutions to address social sector challenges.

License & Certifications

- **Lean Six Sigma**, KPMG
- **Cargo Wise Certified Operator**, WiseTech Academy
- **Excel Skills for Advanced**, Macquarie University
- **Pre-MBA statistics**, Indian Institute of Management

Co/Extra-curricular

- **Core Member, Profile Committee, IIMA:** 1 of 15 students to lead cohort profile development, verification, and positioning for 150+ peers.
- **Core Member, Media and Marketing Club, IIMA:** Selected 1 of 7 from 150+ students; led brand-building, social media strategy, and event communications.
- **Lead, Technical Committee – Computer Society of India (CSI), SJCE:** Spearheaded recruitment, technical workshops, and placement preparation initiatives for 300+ students.
- **Event Coordinator, Technologix 2017 (Technical Fest, SJCE):** Achieved 60% YoY increase in participation by driving engagement and registering 20+ institutions for competitions.
- **Bronze Medalist, Delhi Regional Athletics Competition:** Secured medals in both 100m and 4x100m relay events among 50+ participants.
- **Captain, School Football Team:** Led team to gold medal victories at Don Bosco and ASN Football Tournaments, competing against 10+ regional teams.
- **Volunteer, National Literacy Mission:** Mentored a child 1-on-1 for 12 months, enabling them to achieve official literacy certification.
- **Volunteer, NGO SEWA:** Organized large-scale vaccination camps for children with disabilities and designed education programs for underserved communities.