



Shantanu Barman

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Summary

Results-oriented professional with over 15 years of experience spanning across program, product and project management. Proven expertise in defining strategic roadmaps, driving global cross-functional initiatives and delivering operational excellence. Adept at product lifecycle management, automation and cost optimization, consistently achieving organization-wide impact across complex product and platform ecosystems.

Professional Experience

Technical Product Manager | Automatic Data Processing | Chennai

- Defined and executed the product roadmap for the Site Reliability Engineering team, ensuring timely delivery of high-impact features aligned with stakeholder requirements.
- Deployed an automated test suite to ensure continuous monitoring of critical product and platform functionalities, significantly enhancing observability. Collaborated with the Global SRE team to automate platform monitoring reports via bot-ops, delivering time savings of 40 hours per week.
- Developed and implemented Standard Operating Procedures (SOPs) for effective management of proactive and reactive production incidents, improving incident response consistency, minimizing downtime and reinforcing production stability.

Senior Technical Project Manager – Program Management | Automatic Data Processing | Chennai

- Defined and shaped the product and platform roadmap for DevOps and Site Reliability Engineering teams, aligning technical priorities with business objectives to drive operational excellence and system reliability.
- Orchestrated first-of-its-kind disaster recovery testing sessions across the global product ecosystem, engaging cross-functional stakeholders to improve recovery point and time objectives (RPO/RTO) from 8 hours to 2 hours.
- Partnered with cloud infrastructure teams to optimize hosting costs, achieving monthly savings of ~\$480K through strategic cost-reduction initiatives.
- Delivered a unified CI/CD pipeline integrating product and platform deployments, eliminating manual client upgrade efforts. Transitioned from continuous delivery to controlled releases and reduced deployment time by 20%.
- Established multi-region spin-up processes with certification for seamless integrations with external systems across Asia, Europe, and Australia, enhancing global product reach.
- Facilitated weekly blameless Incident Review Meetings, implemented robust change and access management processes, and reduced toil in incident management process by 12.5%.

Technical Project Manager – Product Management | Automatic Data Processing | Chennai

- Collaborated with global federated teams to design and launch country-specific HCM solutions for Australia, Chile, and the UK; defined product roadmaps, trained developers, and set up scalable release and support processes.
- Developed a repeatable implementation model that reduced time-to-market for new country-specific minimum viable products (MVPs) from concept to go-live within 6 months.
- Championed the adoption of a low-code platform across the ADP ecosystem, designing and delivering developer education programs to accelerate adoption and enhance productivity.

Project Leader | Automatic Data Processing | Chennai

- Acted as the single point of contact for a 16-member offshore development team, standardizing operating procedures for ~20 client build requests per quarter for UK-based clients.
- Enhanced operational efficiency by automating tasks and conducting Kaizen business process improvement workshops, driving a 12% increase in team productivity.
- Developed and maintained executive dashboards tracking revenue generation, resource forecasting, effort and cost management, and risk assessment metrics, providing actionable insights to support data-driven decision-making.

Team Leader | Automatic Data Processing | Chennai

- Managed workload distribution for a 5-member development team serving 15 clients annually; monitored progress and conducted regular reviews of functional specifications to ensure delivery excellence.

Application Developer | Vizual Business Tools | Chennai

- Partnered with a Canadian organization to develop a new HCM solution onsite, accelerating market readiness by building complex features and empowering development, presales, and business teams.
- Delivered customized .NET-based human capital management modules, tailored to diverse client requirements and aligned with best-in-class product standards.

Education

B.E (Electronics & Communication Engineering) – *Anna University, Chennai | India*

Accomplishments

- Consistent high performer with multiple awards for results-driven, innovative and collaborative deliverables in ADP.
- Secured state 6th rank in Higher Secondary Examination in Science stream.

Certifications

Lean Six Sigma Green Belt, KPMG

Professional Scrum Product Owner, Scrum.org

Extra-Curriculars

- Vertical head in the Placement Committee of IIM Ahmedabad for PGPX program.
- Speaker at Product Management 101 session held by ProdMan club in IIM Ahmedabad.