



## Summary

Techno-functional consultant with over six years of experience delivering large-scale digital platforms across government, financial, and HR domains. Expertise in full-cycle implementation, stakeholder engagement, and workflow design, with a track record of translating complex requirements into scalable, secure, and compliant solutions that improve operational efficiency and user adoption.

## Professional Experience

### Project Consultant | EY India | Delhi

- Delivered system design and implementation support for tribunal digitization across five zones with 1,400+ registered users.
- Managed delivery of core modules, including e-filing, hearing scheduling, order publication, and associated features such as notice generation and cause list publishing, ensuring cross-functional alignment and successful rollout.
- Defined functional logic and workflows processing 25,000+ documents and 1,200+ cases across three judicial levels.
- Conducted 25+ stakeholder walkthroughs, authored SOPs/training manuals, and trained ~150 administrative and legal users.
- Oversaw multi-sprint execution, backlog resolution, and platform stabilization by addressing 100+ issues and implementing user feedback.
- Oversaw 8+ sprint cycles and ensured coordination among design, QA, and backend teams to maintain delivery cadence.
- Planned and executed UAT cycles involving 40+ user feedback items and revision cycles.
- Designed 3 dashboards to support zonal officers in tracking case allocation and hearing status.
- Authored 6 internal progress reports for leadership and client presentations.

### Senior Software Engineer | Intek Microsystems | Delhi

#### Software Engineer | Junior Software Engineer

- Engineered a digital budgeting system for 10+ departments, managing ₹150+ crore annual fund workflows and 7,300+ line items with audit-traceable validations.
- Developed modular workflows mapped to multi-tier approval hierarchies, dashboards, and automated notifications improving accuracy and compliance.
- Built dynamic view configurations for 6 user roles, enabling conditional form access and customized action paths.
- Led end-to-end rollout across zones, including data migration, user acceptance testing, and training for 200+ end users.
- Designed 30+ validations reducing submission errors by 40% and created role-based configurations for secure access.
- Delivered enhancements to HR and payroll systems impacting 6,000+ personnel records, including leave, deduction, and status logic.
- Led multi-zone UAT closure with feedback acceptance on 90%+ of raised observations.
- Authored 5 training documents including process workflows and exception handling protocols for zonal users.
- Maintained documentation and version histories for 6 core change cycles and 12+ minor enhancement iterations.

## Education

B. Tech (Computer Sciences and Engineering) – *Bharati Vidyapeeth's College of Engineering, GGSIPU | Delhi, India*

## Accomplishments

- Led successful delivery of a high-stakes platform that secured a follow-up contract for the firm.
- Developed reusable modules adopted across systems, saving 50+ hours in QA and dev time.

## Certifications

- AI for Everyone, DeepLearning.AI
- AI, Business & the Future of Work, Lund University
- Business Implications of AI, EIT Digital
- Introduction to Artificial Intelligence, IBM

## Extra-Curriculars

- Interned with Ladli Foundation Trust - Assisted in designing impact assessments and policy frameworks for a youth-focused anti-drug and development initiative, while coordinating logistics and stakeholder communication across multiple branches to ensure effective program execution in underserved communities.