



Eishaan Kurchania

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Summary

Engineer and entrepreneur with 4.5 years in telecom infrastructure delivery at Amdocs for UK and US clients, and co-founder of GoVibe, a hyperlocal event-tech platform. CKA and CKAD certified, combining hands-on technical depth with cross-functional stakeholder management, now pursuing an MBA at IIM Ahmedabad to move into product and strategy roles.

Professional Experience

Technology Integration Engineer | Amdocs | Pune

- Orchestrated end-to-end integration and delivery of **80+ complex system environments** for major UK and US telecom clients, ensuring zero customer downtime during critical migration phases.
- Acted as the primary cross-functional focal point across nine engineering and client teams, translating infrastructure data into business insights for leadership and maintaining **99.99% system uptime**. Mentored new joiners in the team and successfully mapped them to functional areas based on their interest and growth prospects.
- Spearheaded automation of 30+ repetitive deployment tasks using Jenkins CI/CD pipelines, **reducing manual operational effort by 60%** and improving release reliability.
- Built a unified ELK-based monitoring dashboard replacing four fragmented legacy trackers, **cutting Mean Time to Resolve from 2 hours to 30 minutes**.
- Restored a critical legacy Perl script by reverse-engineering third-party version changes (v5.11 to v5.21), resolving a barrier deemed unfeasible and preventing a high-risk rollback for a UK client.
- Strengthened platform security by standardizing credential storage for **100+ access keys** using Oracle Wallet, and managed SLA-sensitive batch operations on IBM Tivoli Workload Scheduler.
- Mentored three new team members to full operational independence through structured knowledge transfers, enabling the team to absorb expanded scope without added headcount.

Education

MBA (PGPX) – Indian Institute of Management, Ahmedabad | India

Bachelor of Engineering (Electronics and Computer Engineering) - Thapar Institute of Engineering and Technology | Patiala

Accomplishments and Awards

- Recognized as a Top 30% Learner globally at Amdocs in 2023 for consistent upskilling and performance, earning increased performance bonuses and autonomy in setting strategic goals.
- Independently earned CKA and CKAD certifications within a single month, mastering large-scale distributed systems and cloud-native application design.

License & Certifications

Certified Kubernetes Administrator (CKA), Cloud Native Computing Foundation / Linux Foundation.

Certified Kubernetes Application Developer (CKAD), Cloud Native Computing Foundation.

Co/Extra-curricular

- Represented Amdocs in inter-company football and cricket tournaments as a right-back, earning Player of the Match awards and winning company-wide championships in 2023 and 2024.
- Won a State Gold Medal in Karate and earned a Black Belt through consistent discipline, mastery of advanced forms, and high-pressure sparring performance.