



Eishaan Kurchania

E-Mail: x26eishaank@iima.ac.in Mobile: +91 9029279574 LinkedIn: www.linkedin.com/in/eishaaniima

Summary

Technology professional with 4.6 years owning enterprise product deployments end-to-end for AT&T, Metro by T-Mobile, Three Ireland, and EE (BT), from planning to go-live. Responsible for requirements, prioritization, and stakeholder alignment, with zero customer disruption across deliveries.

Professional Experience

Technology Integration Engineer - Experienced | Amdocs | Pune

- Carried the EE (BT) platform upgrade from server specification and vendor procurement through testing, data migration, and go-live switchover, coordinating the infra team through daily stand-ups and a shared progress tracker.
- Delivered and supported Amdocs' enterprise product suite (Ensemble, Enabler, CRM, Order Management, Turbo Charging) across BSS and OSS stacks for AT&T, Metro by T-Mobile, Three Ireland, and EE (BT), learning each client's product stack end-to-end and shortening ramp-up on each new account.
- Delivered 80+ platform environments with zero disruption to live customer operations by standardising configuration against the legacy build, documenting the full process, and validating with development and BAU teams before handover.
- Unblocked a client-mandated reporting platform upgrade stalled by a database version incompatibility, running the feasibility assessment, engaging the vendor directly, and delivering a workaround that met the requirement without a database migration.
- Consistently met contractual SLAs while managing competing priorities, triaging production issues against routine BAU work on business impact and owning delivery from development handoff through to production release.
- Served as the Infra focal point across 9 engineering, testing, and client teams, coordinating delivery status, risks, and reporting, while mentoring new joiners to full operational independence.

Technology Integration Engineer - Graduate | Amdocs | Pune

- Cut manual effort by 60% and environment rollout time from 8 hours to 2 by automating 30+ repetitive deployment tasks and building reusable scripts and documentation that removed key-person dependency.
- Designed and built a unified monitoring dashboard for easy, at-a-glance readability, replacing four fragmented legacy trackers and cutting issue-resolution time from 2 hours to 30 minutes.
- Debugged and fixed a legacy script others had written off as unfixable, preventing a high-risk rollback for a UK client, the fix and documentation were later adopted by other teams facing the same issue.
- Kept containerised microservices available across environments by managing OpenShift node health and pod scaling, and administering Azure-based access controls for production systems.
- Secured 100+ production access keys by standardising credential storage across production and non-production environments.

Education

Bachelor of Engineering (Electronics and Computer Engineering) – Thapar Institute of Engineering and Technology | Patiala

Accomplishments and Awards

- Recognized as a Top 30% Learner globally at Amdocs (2023) for consistent upskilling and performance.

License & Certifications

- Certified Kubernetes Administrator (CKA), Cloud Native Computing Foundation / Linux Foundation.
- Certified Kubernetes Application Developer (CKAD), Cloud Native Computing Foundation.
- Google AI Educator Series for India.

Co/Extra-curricular

- Built and launched GoVibe, a hyperlocal event discovery platform for community events too small for mainstream ticketing apps. Owned the product roadmap and self-built AWS infrastructure, taking it through to launch and early event-partner onboarding.
- Led a 60-member team to onboard 700+ students and run 30+ events during Thapar's FROSH orientation
- Won a State Gold Medal in Karate and earned a Black Belt through years of disciplined training.
- Represented Amdocs in inter-company football and cricket, earning Player of the Match and winning company-wide.