



Manas Tiwari

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Summary

Results-driven product and technology professional with 5.6 years of work experience in People Analytics and Enterprise IT, building a strong track record of enabling product growth and improving customer retention through data insights, agile practices, and cross-functional execution. Expertise in aligning technology with business goals, leading architecture and Agentic AI integration, managing stakeholders across various geographies and enabling data driven outcomes.

Professional Experience

Technical Product Manager | Schneider Electric | Bengaluru

Jun 2023 - Feb 2025

- Owned end-to-end Technical product strategy for Schneider's flagship AI self-service application of People Analytics platform serving 6,000+ users, enabling HR strategy for Schneider's entire employee workforce of 1.7 Lakh+ employees.
- Drove a 20% increase in active users, while sustaining a 99.5% delivery success rate and <5% bug rate by qualifying requirements on Jira, extensive QA and data logging, exceeding targets of Operations Excellence.
- Spearheaded an Agentic AI capability deployment and launch, by leading cross-functional integration and driving executive alignment (including CHRO-level oversight) resulting in 50% adoption growth within one month of launch.
- Led vendor management strategy and negotiations with ThoughtSpot, achieving €20,000 in savings through optimized internal capability utilization and a 25% reduction (~€15,000) in contract renewal costs.
- Achieved 10% increase in user stickiness through structured change management strategy to drive quarterly product upgrades, enabling seamless transition of active users to enhance customer experience.
- Directed risk and crisis management for the product, achieving a 90% reduction in product outages (improving availability from 83% to 99%) and cutting monthly support tickets by 40%.
- Scaled Agile ceremonies product wide and led cross country stakeholder governance to align product roadmap, delivery and innovation across business and leadership teams.

Developer Associate | SAP Labs | Bengaluru

Apr 2020 - May 2023

- Delivered localization requirements across 2 teams for Settlement Management backlogs in Norway and Hungary, impacting 500+ customers, critical to the strategically important S/4 MOVE program.
- Developed a synthetic test-data solution generating 5,600+ rows of realistic Digital Signature data of Portugal customers and implemented new testing frameworks, boosting code coverage by 30% and elevating overall delivery quality.
- Delivered critical Business Partner Model backlogs as part of SAP's mandatory ECC to S/4 HANA architectural transition, safeguarding trust and continuity for 21,000+ customers during migration.
- Contributed to the delivery of GDPR-compliant data-access-control framework backlogs spanning 200+ data objects (CDS Views) and front-end UI changes, enabling purpose-based access control for SAP's S/4 HANA 21,000+ customer base.
- Identified and led a Git-enabled DevOps proof-of-concept across 5 teams, modernizing ABAP development workflows to enable parallel development and improve team throughput.
- Translated SAP's high-level product strategy and 2-year targets into insights, delivering strategy sessions to a 10+ member team to drive big-picture alignment between daily execution and company vision.

Graduate Engineer Trainee | Schneider Electric | Bengaluru

Jul 2019 - Mar 2020

- Identified and prioritized automation business use cases across HR systems and Global Delivery business units, partnering with stakeholders to drive adoption of RPA solutions, reducing manual effort by 8 hours per week.
- Owned performance tracking and reporting for automated workflows, translating bot telemetry into throughput insights and impact metrics for leadership.

Education

Bachelor of Technology, Mechanical Engineering – *Manipal Institute of Technology, Manipal* | India

Accomplishments and Awards

- Placement Committee - Vertical Head, PGPX, IIM Ahmedabad: Leading Technology vertical, driving strategy and initiatives to enhance opportunities for students in Technology sectors
- Awarded second runner up by Schneider Electric India's leadership in GET Business Orientation program for single handedly automating sales business processes within 2 weeks, saving 1 hour of manual effort each week

License & Certifications

Blueprism Accredited Developer Exam, Blueprism
SAP Standard Scrum Training, SAP Labs

Co/Extra-curricular

- Led planning and execution of a live music performance with SAP Labs India's music group at SAP's 50th anniversary celebration, performing for 15000+ attendees.
- Spearheaded multiple bands as a drummer at Manipal Institute of Technology, winning National level inter college Band competitions for 2 consecutive years.
- Twice recognized as a top performer (drummer) at Manipal's Got Talent.
- Winner of Band competition at the inter college cultural fest of TAPMI, Manipal.
- Mentored new hires at Schneider Electric, streamlining onboarding and accelerating team integration.
- Delivered S/4 HANA Product Strategy sessions to cross functional teams, simplifying complex concepts for varied audiences.