



Prem Shankar

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Summary

Product and technology professional with 7+ years across PwC, Accenture, and Henkel, driving digital transformation and B2B e-commerce for global businesses. As Product Owner, led product strategy and cross-functional teams for a business-critical enterprise platform, scaling it across 6+ countries. Brings strong stakeholder management, with experience defining platform KPIs and using metrics to drive product and business decisions.

Professional Experience

Product Owner | Henkel | Bengaluru, India

- Product Owner for Henkel's enterprise API platform, the central layer connecting global business systems, governing 60+ APIs, 20+ applications, and 1M+ daily transactions at 99.9% availability.
- Owned the platform roadmap, backlog prioritization, and sprint planning process, balancing business requirements, technical priorities, and platform scalability objectives.
- Led architecture for a global B2B e-commerce platform (1,500+ products); designed a reusable template-based framework enabling rollout across 6+ countries, cutting deployment effort by ~60%.
- Led a team of 5 developers responsible for development, support, and governance API platform processing over 1 million daily transactions, maintaining 99.9% platform availability while ensuring rapid issue resolution and continuous service improvement.
- Designed an end-to-end payment integration between SAP and Citi, automating payment initiation and reconciliation, eliminating manual tracking for sales teams.
- Defined platform KPIs and governance standards; presented platform performance, roadmap priorities, and strategic recommendations to senior leadership.

Team Lead - Technology Consulting | Accenture | Bengaluru, India

- Led integration architecture and delivery for a global digital transformation program at a leading FMCG company, consolidating three legacy platforms into a unified solution.
- Conducted solution design workshops with client stakeholders and competing vendors, helping secure a transformation program valued at over \$1M.
- Partnered with business stakeholders, architects, and cross-functional teams to define integration strategies aligned with business
- Served as SME for sales and solutioning teams, supporting 15+ RFPs and proposals that contributed to securing over \$5M in new business.
- Led development of a migration-acceleration tool, managing a team of 4 and delivering the first prototype within one month, with an estimated 30% reduction in migration timelines.

Senior Analyst - Technology Consulting | Accenture | Bengaluru, India

- Built enterprise solutions for 5+ global clients across FMCG, food & beverage, oil & gas, and retail, translating business requirements into scalable transformation solutions.
- Implemented monitoring and automated recovery across 100+ integrations, reducing time to detect and resolve issues by ~20% and integration failures by ~10%.

Associate - Technology Consulting | PwC India | Kolkata, India

- Delivered enterprise integration solutions for clients across 4+ countries and 5+ industries; architected 30+ interfaces in a large-scale HR transformation, unifying employee data from 100+ systems into a single source of truth.
- Automated payroll reporting and account provisioning for ~15,000 employees, cutting payroll processing time by ~40%; standardized solutions into reusable accelerators adopted across clients.

Education

B. Tech – Indian Institute of Technology, Kharagpur | Kharagpur

Accomplishments and Awards

- ACE Individual Award – Received ACE Growth Catalyst Award at Accenture for exceptional contribution in project.
- STAR R&R Award – Got awarded at PwC for exceptional dedication, and ownership toward successful project delivery.

Co/Extra-curricular

- Core Team Member, Student Welfare Group - Organized orientation and mentorship programs, conducted academic support sessions, and led student welfare initiatives to enhance engagement and campus experience