



Prem Shankar

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Summary

Product and technology professional with 7+ years across PwC, Accenture, and Henkel, driving digital transformation, B2B e-commerce, and agentic AI integration for global businesses. Led product strategy and cross-functional teams for an enterprise API platform handling 1M+ daily transactions and scaled a B2B e-commerce platform across 6+ countries. Brings strong stakeholder management, with experience defining platform KPIs and using metrics to drive product and business decisions.

Professional Experience

Product Owner - Enterprise API Platform (Integration Engineer) | Henkel | Bengaluru, India Dec'24 - Mar'26

- Owned the API platform that runs Henkel's core business flows across 20+ applications and global markets; accountable for roadmap, governance and reliability of 60+ APIs handling 1M+ transactions/day.
- Prioritised the platform backlog against competing business, market and IT demands; converted ad-hoc requests into quarterly roadmap commitments, reducing integration onboarding time.
- Architected the agentic AI integration layer connecting Microsoft Copilot agents to Henkel's internal systems, defining security protocols, reusable API templates and deployment standards with the API platform as enterprise gateway.
- Led integration architecture for Henkel's B2B e-commerce platform serving professional salon customers across 1,500+ products, unifying customer, product and order data into a single commercial view.
- Built a custom analytics dashboard tracking API consumption, traffic patterns and anomalous access across 60+ APIs, layering AI-based detection over manual log analysis for platform and security teams.
- Delivered real-time order and fulfilment integration across 10+ business systems, and standardised the model into a reusable country template enabling 6+ market rollouts at ~60% lower effort.
- Led a team of 5+ across delivery and governance, sustaining 99.9% availability on business-critical integrations.

Team Lead - Technology Consulting | Accenture | Bengaluru, India Dec'23 - July'24

- Led integration architecture and delivery for a global digital transformation program at a leading FMCG company, consolidating three legacy platforms into a unified solution.
- Conducted solution design workshops with client stakeholders and competing vendors, helping secure a transformation program valued at over \$1M.
- Led development of a migration-acceleration tool, managing a team of 4 and delivering the first prototype within one month, with an estimated 30% reduction in migration timelines.

Senior Analyst - Technology Consulting | Accenture | Bengaluru, India Dec'21 - Nov'23

- Built enterprise solutions for 5+ global clients across FMCG, food & beverage, oil & gas, and retail, translating business requirements into scalable transformation solutions.
- Served as SME for sales and solutioning teams, supporting 15+ RFPs and proposals helping secure over \$5M in new business.
- Implemented monitoring and automated recovery across 100+ integrations, reducing time to detect and resolve issues by ~20% and integration failures by ~10%.

Associate - Technology Consulting | PwC India | Kolkata, India July'18 - Oct'21

- Delivered enterprise integration solutions for clients across 4+ countries and 5+ industries; architected 30+ interfaces in a large-scale HR transformation, unifying employee data from 100+ systems into a single source of truth.
- Automated payroll reporting and account provisioning for ~15,000 employees, cutting payroll processing time by ~40%; standardized solutions into reusable accelerators adopted across clients.

Education

B. Tech – Indian Institute of Technology, Kharagpur | Kharagpur. July'14 – Mar'18

Accomplishments and Awards

- ACE Individual Award – Received ACE Growth Catalyst Award at Accenture for exceptional contribution in project.
- STAR R&R Award – Got awarded at PwC for exceptional dedication, and ownership toward successful project delivery.

License & Certifications

- KPMG Lean Six Sigma Green Belt Certification

Co/Extra-curricular

- Core Team Member, Student Welfare Group IIT Kharagpur – Organized events and activities for student welfare.