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Summary

Result-oriented technology leader with 20+ years in the Indian Army, spearheading strategy, operational logistics, technology adoption, and digital transformation. Known for building high-performing teams through stakeholder engagement, talent development, and for delivering excellence through innovation, collaboration, and a commitment to driving sustainable and impactful organisational change

Professional Experience

Director, Strategy and Operations I Indian Army I New Delhi

- Led a cross-functional team of 200+ SMEs level FTEs to achieve operational excellence in Delhi NCR leveraging technology to establish of critical national assets like data centers, biomedical/healthcare hubs, IT infrastructure, mechanised and war like equipment (USD 100M) by formulating QRs, overseeing budget and resource allocation of USD 1M/ year
- **Delivered** high-stakes programs/projects such as Republic Day parades (USD 1M/year), e-learning studio (USD 100K), Mission Control centre (USD 100K), capability building (USD 150K) and enterprise level ERP projects (USD 2M)
- Executed major Greenfield & Brownfield Infrastructure Projects worth (USD 10 M) through public procurement and contract management
- Reduced operational costs by 20% (USD 5M) through outsourcing, digitisation, reducing surplus inventory, large scale transformational projects like talent management through industry collaboration
- **Designed & implemented** a comprehensive talent management program for over 400 field and mid-level executives at the Delhi through Online Exam Centre enabling seamless adoption of business-critical technology, change management and designing bespoke skill assessment and learning game
- Handled multiple Price Negotiations and Post Contract issues, realising cumulative cost savings of 1M USD in 2 years

Commanding officer I Indian Army I Sikkim

- Led cross functional team of 1000+ FTEs overcoming cultural barriers achieving KPIs and executing multiple green field projects worth over USD 60M in VUCA environment achieving operational excellence
- Audited budgets by overseeing budget and resource allocation (USD 2 M per year)
- Reduced stock-out by 6% and surplus inventory by 18% by designing transformational SCM measures
- Ensured career progression of team including 25 managers through continuous learning, training and counselling
- Executed centralised procurement and strategic distribution of high value operationally critical machinery and spares worth USD 2M for 14 work centers across Sikkim
- **Designed** flagship skill development programs for over 500 women with industry partnership (Lakme, Singer, Integrated mushroom farming Centre of Sikkim) and mid-level officers in mission critical skill through bespoke reinforced Tibetology experiential learning tool

Joint Director (Engineering Sustenance Operations and Innovation) I Indian Army I Ahmedabad

- Orchestrated Engineering sustenance to a strategic war outfit especially heavy plant and machinery, IT assets and Electro medical equipment through affiliated self organising teams of 150 FTEs
- Achieved operational efficiency by implementing digital transformation strategy by deploying ERP solution with robust digital Infrastructure, advance Data Analytics and upskilling human resource using cutting edge AI powered Tech for 400 service engineers
- Collaborated with Industry for resilient supply chain with resilience becoming go to solution during COVID 19
- **Designed** next generation enterprise level ERP project in coordination with Bhaskar Acharya Institute for Space applications and Geoinformatics (BISAG) impacting over 10000 entities

Joint Director (Reimbursement Strategy) I United Nations Mission in South Sudan (UNMISS) I South Sudan

- Led operations navigating cross cultural team in multi nation environment by provisioning war like equipment and supplies for Indian tps in UN mission in South Sudan meeting UN COE standards (USD 50~M)
- Established Green field deployment site worth 100 Million USD through collaborative partnership with international organisations and friendly countries like South Korea and Ethiopia
- Improved revenue by increasing reimbursements (10 Million USD/year) by over 40 percent creating a record ROI for INDBATT

Chief of Staff (Grade 1) I Indian Army I Gurez, Jammu and Kashmir

- Led operations to supply over 10,000 soldiers with essential provisions and war like equipment worth USD 500M and life cycle sustenance of mission critical equipment (USD 100M) in inhospitable terrain of J&K through multi modal transport including Air assets.
- **Developed** strategies utilising advanced Data Analytics and GIS to predict choke points, optimising delivery speed and mitigating risks resulting in net saving of USD 10M

Team Leader (Program Management (Tech) & Transformation) I Indian Army I Kota Rajasthan

- Orchestrated smooth operations and maintenance, implementing technological enhancements to boost productivity
- Core member of large-scale functional team in development/deployment of SAP (Workshop Automation and Spares Management Package) across Indian Army to monitor KPIs through Data Analytics

Combat Team Leader and Tech Advisor I Indian Army I Pattan(Jammu and Kashmir) International Border (Punjab)

- Led a diverse team of over 150 multiethnic soldiers, undertaking high risk combat missions in the most inhospitable geographies
- Leveraged cutting edge technology and innovation to prevent terrorism in urban area, border intrusion and force protection by designing int collation tools, GIS mapping system, War simulator and IT enabled mission control centre (Static/Mobile)
- Demonstrated leadership traits by winning operational team competitions like Ghatak, Firing, Essay writing

Education

MBA(PGPX)- Indian Institute of Management | Ahmedabad

Masters in Military Technology - Defence Institute of Advance Technology | Pune (Second in order of Merit, Silver Medal)

B Tech (Electronics)- Military College of Engineering EME | Secunderabad (Overall First in Order of Merit, Gold Medal)

B.Sc.- Jawaharlal Nehru University, National Defence Academy | Pune (Six Star Gold Torch Recipient)

Accomplishments

- Certification of Appreciation for participating as a Speaker by IndoPacific GeoIntelligence Forum
- Chief of Army Staff Plaque for orchestrating prestigious Republic Day Parade
- Governor of Sikkim's Unit Appreciation for achieving operational excellence in face of enemy
- UN Formation Commander's Appreciation card for leading cross-cultural team in UNMISS
- Silver Medal for 2nd in Overall order of Merit in Masters in Military Technology from DIAT
- Gold Medal for 1st in Overall order of Merit in B.Tech.(Electronics) from MC EME, Secunderabad
- Six Star Gold Torch for Academic excellence in B.Sc. in Electronics from JNU

Certifications

- Lean Six Sigma Green Belt
- Generative AI for Everyone
- Data Analytics with Power BI
- Public Procurement
- ArcGIS
- **ADP (SAP) (C#, C++, .Net)**

Extra-Curriculars

- Women's Empowerment & Educational Inclusion: Advocated for inclusive education policies for students with disabilities and empowered marginalised women through skill development programs in partnership with local governments and industrial bodies.
- **Veteran Support:** Established a state-of-the-art transit facility in New Delhi for veterans, providing medical and geriatric care and facilitating grievance resolution for over 3000 veterans in the NCR region.
- **Biodiversity Conservation Leadership:** Initiated and led a conservation project in New Delhi Cantt, collaborating with government agencies to preserve bird habitats and engage local communities in environmental policies.
- Proficiency in Sports like Golf, Tennis, Badminton, Water Skiing and Para Sailing
- Avid traveler and planner with solo/family travel to Israel, UAE, Singapore, Uganda, Australia and Jordan
- Undertaken Treks to world famous sites of Petra, dived at Great Barrier Reef, Havelock islands
- Member of Centre of Land Warfare, New Delhi
- Member of United Services Institute (USI), India